

Kelly and her customers: *What can I do for your ladyship?*



Kelly : Good morning, Countess. **How** can I help you today?
Countess : Good morning my dear. I'm looking for a little jacket, quite plain, nothing complicated, pink or purple...
Kelly : **What** size are you? Size 10?
Countess : That's right. I've kept my figure, you know.



Kelly : **Which** colour did you say? Pink or purple?
Here's our newest style.
Countess : I'd prefer a jacket without stripes.
When would I wear stripes?
Kelly : **What** length would you like?
Countess : Oh, quite long, I think.



Kelly : This jacket is very sophisticated.
Countess : Oh, but **why** does it have no buttons!
Kelly : It's the latest fashion, your Ladyship.
Countess : Is it? But **how** do you do it up? **What** do I do if it's cold?
Kelly : You don't do it up. You wear it open.
Countess : Really? **Where** would I wear that? Not here. It's too cold. Well in that case, you can surely give me a little discount, if it has no buttons?



Kelly and her customers: What extravagance!



Madam Zita : Hello Kelly. Oh! **What** a day! Would you believe it, tomorrow I have a funeral - which I predicted, of course – and next week I have a wedding... not mine – I would have known of it!

Anyway, I need two dresses: a black one, for the funeral, of course, and a more colourful one.

Kelly : Yes, Madam Zita. Now, for your funeral... Er, sorry, I mean...

Madam Zita : Oh Kelly! **What** a way to talk! You'll bring me bad luck!

Kelly : Oh! I'm sorry Madam Zita! **What** a silly person I am! Look, here is a nice dress. Very simple and discreet.

Madam Zita : Very discreet? **What** a terrible idea! People have to see me! A funeral! Just think! For a fortune teller, **what** an opportunity to attract new clients!

Kelly : Ah, of course. Do you like this lovely black dress?

Madam Zita : Oh! **What** a beautiful dress! Marvellous! **What** an impression I shall make tomorrow! I'll get at least ten new clients with this. They will all be worried, you see. Oh yes, I'll take this one.



Kelly : And now a dress for your...er, for the wedding. Do you have any ideas?

Madam Zita : Hmm. Do you have the same dress in red?

Kelly : Yes, we do!

Madam Zita : Ah, **what** luck! That will be perfect for the wedding. I will be so visible - everybody will notice me.

Twenty more clients! All the people who are not married, you know.